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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I'm a consumer and subscribe to a local provider in the SF Bay Area. We really need broadband competition, not just another conglomerate with no connection to my area. I can call my provider and get a real person immediately and get transferred to a technician immediately. No voice prompts, no help from someone that I can't understand. I use my provider (Sonic) for phone and internet and love their service. I'll never go back to the big guys again.

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